

# Environmental and Social Monitoring Fourth Report

Project Number: 48368-001  
January 2019

## MYA: Myingyan Natural Gas Power Project Part 5

Prepared by Environ Myanmar Co Ltd.

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ID No.	SJ/Complaint No.	Date of Grievance Recorded	Time of Grievance Recorded	Grievance Recorder	Select Occurrence of Incident	Explain occurrence of grievance	PAP / CP	Complaint Details	Name of Complainant	Stakeholder Category	Complaint Ref No.	Address (Filled in if details are given)	Preferred Contact Method	Nature of Grievance i.e. Social, Pollution, Pesticide, Abused, Etc., LULU, OSHA	Describe Grievance	Mode of communication	Date of Grievance Occurred	Date of Acknowledgement	Mode of Acknowledgement	Classification of Grievance	Estimated Time for Resolution	Brief Outline of Resolution	Actions proposed	Action Taken	Outcome	Remarks	Status Update	Mode of contact for reply to complainant	Acknowledged By	Date Closed	Third Tier CLOSED Date of Acknowledgement to DM	Third Tier CLOSED Date of Acknowledgement to DM	Third Tier CLOSED Date of Acknowledgement to DM	Third Tier CLOSED Date of Acknowledgement to DM	Category of Grievance	Letter/Telex/Formal/Personal/Other
1	2017MMRM0017	20170731	17:00	Hein Min Oo	One time incident	The letter sender (Hein Min Oo JEM) suggested Project Management to increase enforcement on traffic related safety such Car & Motorcycle movement especially during raining season and safety behavior of individual.	CP	Details Provided	Ka Kyaw Min Oo	Contractors	-	JEM	-	Safety	The letter say that "I wish Sincere Management/Owner/Contractors and Management and safety team who really taking care of workers safety and protect them to out of danger. However some employees need to improve on individual safety behavior especially driving cars and riding motorcycles to our site during raining. So I would like to suggest Project Management to increase enforcement on smooth practice governed. Daily toolbox meeting highlighting about safe work practices however I have seen some worker still not follow the safety rule and regulation. But I understand that the safety team can't be taking care each individual safety. So if we followed project safety rule and regulation no one get hurt & our family will be happy. I pray for the Project Company together with safety team to complete the project safely."	Mediator	20170731	20170731	Mediator	Tier 1	NA	HSE department: Mr. Tin Aung Jee will take the action as below: - highlighted & discussed his feedback & suggestion PMT morning meeting & EPC Progress meeting (22-08-2017) - We (PMT & EPC) decided to conduct small campaign to promote existing traffic safety management and Behavioral base safety intervention. - MFCM site content will be amended accordingly and - Last but not least he will be awarded for valuable feedback or recognition	We (PMT & EPC) decided to conduct small campaign to promote existing traffic safety management and Behavioral base safety intervention.	We (PMT & EPC) decided to conduct small campaign to promote existing traffic safety management and Behavioral base safety intervention.	promoted existing traffic safety management and Behavioral base safety intervention.	N.A.	Closed	Meeting	Hein Min Oo	20170801	N.A.	N.A.	N.A.	N.A.	Others	Letter
2	2017MMRM0014	20171030	12:30	Hein Min Oo	One time incident	Sub contractor worker (JEM) write a letter via Plant Office Grievance Box and the letter means as comment:	CP	Details Provided	Min Zee Win JEM General Worker	Contractors	-	JEM Company	NA	Others	As attached / Comment box	NA	20171005	NA	NA	Tier 1	NA	To return all unused bottle to store To explain the letter sender and all worker by briefing about the argon gas usage	To return all unused bottle to store To explain the letter sender and all worker by briefing about the argon gas usage	Returned to store all unused bottle. Explained to the letter sender and all worker by briefing about the argon gas usage. Revisited to the letter sender for sending suggestion letter. Action taken lead by U Tin Aung Sae HSE Manager	Worker safety awareness increased	N.A.	Closed	Meeting	Hein Min Oo	20171031	N.A.	N.A.	N.A.	N.A.	Others	Telephone

