

Environmental and Social Monitoring Second Report

Project Number: 48368-001
August 2017

MYA: Myingyan Natural Gas Power Project Part 3

Prepared by Environ Myanmar Co Ltd.

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APPENDIX 3 - PROJECT DOCUMENTATION PROVIDED FOR REVIEW

Ref no.	Document Title	Organisation	Date	Document Number
1	Environmental and Social Impact Assessment (ESIA) Report for Myingyan IPP Project – 225 MW Gas-fired Combined Cycle Power Station	ERM-Siam Co Ltd.	November 2015	Revision no. 1
2	Environmental and Social Impact Assessment (ESIA) Report for Myingyan IPP Project – 225 MW Gas-fired Combined Cycle Power Station	ERM-Siam Co Ltd.	August 2016	Revision no. 2
3	Myingyan IPP Project – 225 MW Gas-fired Combined Cycle Power Station. Project ESMP Implementation (PowerPoint).	Sembcorp	2016	-
4	Myingyan IPP Project – 225 MW Gas-fired Combined Cycle Power Station. Project HSSE Induction for Visitors (PowerPoint)	Sembcorp	April 2017	-
5	Project Air Quality & Dust Management Plan	Sembcorp	30 September 2016	SDC-HSSEC-SMP-001
6	Project Plant and Vehicle Management and Maintenance Plan	Sembcorp	14 July 2016	SDC-HSSEC-SMP-002
7	Project Traffic Management Plan	Sembcorp	30 September 2016	SDC-HSSEC-SMP-003
8	Project Noise and Vibration Management Plan	Sembcorp	14 July 2016	SDC-HSSEC-SMP-004
9	Project Surface Water Management Plan	Sembcorp	14 July 2016	SDC-HSSEC-SMP-005
10	Project Soil & Groundwater Management Plan	Sembcorp	30 September 2016	SDC-HSSEC-SMP-006
11	Project Biodiversity Management Plan	Sembcorp	20 July 2016	SDC-HSSEC-SMP-007
12	Project Waste Management Plan (Hazardous & Non-Hazardous)	Sembcorp	20 July 2016	SDC-HSSEC-SMP-008
13	Project Oil & Chemical Spill Contingency Management Plan	Sembcorp	30 September 2016	SDC-HSSEC-SMP-010

Ref no.	Document Title	Organisation	Date	Document Number
14	Project Emergency Preparedness and Response Plan	Sembcorp	19 July 2016	SDC-HSSEC-SMP-011
15	Project Occupational Health and Safety Management Plan	Sembcorp	20 July 2016	SDC-HSSEC-SMP-012
16	Stakeholder Engagement Plan	Sembcorp	-	SCI-HSSEC-SMP-001
17	Community Development Plan	Sembcorp	-	SCI-HSSEC-SMP-002
18	Project Community Health Management Plan	Sembcorp	20 July 2016	SDC-HSSEC-SMP-015
19	Workers' Accommodation Management Plan	Sembcorp	10 June 2016	SDC-HSSEC-SMP-016
20	Project Local Recruitment and Procurement Management Plan	Sembcorp	10 July 2016	SDC-HSSEC-SMP-017
21	Project Influx Management Plan	Sembcorp	10 July 2016	SDC-HSSEC-SMP-018
22	Project HSSE Training Plan	Sembcorp	20 July 2016	SDC-HSSEC-SMP-019
23	Project Cultural Heritage Management Plan	Sembcorp	20 September 2016	SDC-HSSEC-SMP-020
24	Project Security Management Plan	Sembcorp	20 July 2016	SDC-HSSEC-SMP-021
25	Resettlement Framework (RF). MYA: Myingyan Natural Gas Power Project. October, 2015.	Sembcorp	2015	-
26	Code of Business Conduct. MYA: Myingyan Natural Gas Power Project.	Sembcorp	Undated	-
27	Environmental Management – Pest Control Programme	Sembcorp	Undated	-
28	Groundwater Test Results	Public Health Laboratory	4 May 2017	-
29	Inventory List of Fuel, Oil and Chemical (April-June)	Bedok	June 2017	-
30	Inventory List for Hazardous Substances	JEM	Undated	-

Ref no.	Document Title	Organisation	Date	Document Number
31	Invoice for Waste Collection	OK Service	28 June 2017	2906
32	Site Noise Monitoring Results	Sembcorp	March, April and May 2017	-
33	External Noise Monitoring Results	Sembcorp	May and June 2017	-
34	Records of Waste Disposal	Sembcorp	June 2017 to July 2017	-
35	Project HSE Induction Training Records	SDCI	30 June 2017	HSP-1002-05-QR02/R2
36	River Water Analysis – Test Certificate	Iso Tech Laboratory	16 February 2017	W0217 337
37	Project HSE Plan	Sembcorp	1 April 2016	-

APPENDIX 4 – SITE VISIT CLOSING MEETING SLIDES

MYINGYAN CCGT POWER PLANT

JULY 2017 ENVIRONMENTAL AND SOCIAL MONITORING VISIT

CLOSING MEETING

5TH JULY 2017

AGENDA

1. Overview of initial findings

- Environmental issues
- Social issues
- General issues

2. Next steps

Thank you for your cooperation
during the visit

AIR QUALITY AND DUST MANAGEMENT

- Good practices
 - Trucks carrying soil and materials are covered
 - Equipment is well maintained
 - Water spraying of roads
- Opportunities for improvement
 - Vehicles left idling
 - Soil stockpiles not covered



BULK STORAGE OF DIESEL



BULK STORAGE OF DIESEL (CONTINUED.....)



GROUND CONTAMINATION



WASTE CONTAINMENT AND SEGREGATION



OFFSITE WASTE DISPOSAL



HEALTH AND SAFETY

- Use of PPE was very good
- Hazards appear to be well managed e.g. safe access and egress onto excavations, use of fall harnesses
- Good safety culture
- Some areas for improvement e.g.
 - Seat belts not always used

TEMPORARY PHYSICAL RESETTLEMENT

- Rebuilt tea house in full operation



ECONOMIC DISPLACEMENT

- Rebuilt shop
- Using compensation to build a new shop



COMMUNITY GRIEVANCE MECHANISM

- Suggestion box in Aye Village



WORKERS ACCOMMODATION CAMPS

- Jurong camp for skilled workers
- Worker density exceeds IFC standards and Project's own worker accommodation management plan



WORKERS ACCOMMODATION CAMPS

- Bedok male dormitory
- Fewer people than in November 2016
- Still no privacy
- Sleeping arrangements fall short of lender expectations



WORKERS ACCOMMODATION CAMPS

- Min Dhama Camp for skilled and unskilled workers
- Several improvements since November 2016



WORKERS ACCOMMODATION CAMPS



GENERAL COMMENTS ON ESMP

- E&S issues are generally well managed given the challenges of this location
- Many of the control measures listed in management plans have not been implemented
 - Some are taken from standard Sembcorp plans and have not been sufficiently tailored to this project
 - Some control measures are not relevant to this project e.g. surface water control and monitoring measures
 - Some assumptions made in the ESIA were not correct so the control measures are not appropriate

NEXT STEPS

- Send final report from first monitoring visit next week
- Draft report from second monitoring visit within around two weeks

APPENDIX 5 – UPDATED STAKEHOLDER ENGAGEMENT DATABASE (30 JUNE 2017)

Stakeholder DATABASE records

Records of Stakeholder Engagement Activities to date

N.A = Not applicable for blank inputs

S/N	Date/Time	Location / Venue	Stakeholder Group	Specify Others Stakeholder group	Stakeholder (Attendees/Participants)	Specify OTHERS Stakeholder (Attendees/Participants)	No. of Stakeholder attended/participated (In Person) IF ANY	Contact Person (Individual name) IF ANY	Contact Details (Individual's Mobile No. / Email, Region/District/ City/ Township/ Street/ Village)	Engagement Method (Meeting Type)	Specify OTHERS Engagement Method (Meeting Type)	Name of Key Representatives	Engagement Purpose (Subject)	Information to be disclosed	Key Issues Category	Key Issues & Responses Provided (If Any)	Key Outcomes & Actions (Actions Agreed)	Status of Actions	Responsibility (SITE ID)	Recorder
201700001	19-May-17	Phei Taw / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Soe Htun	09 796524279	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700002	22-May-17	Hnan / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Sein Thuang	09 971506875	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700003	22-May-17	Nyaung Kan / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Shu Mg	09 256594890	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700004	22-May-17	Gyoke Pin / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Thein Naing	09 794900181	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700005	22-May-17	Hia Naung Tai / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Nay Soe Oo	09 400475298	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700006	22-May-17	Thein / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U San Lwin	09 787701210	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700007	23-May-17	Ka Lan Chone / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Toe Myaing	09 442438787	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700008	23-May-17	Aye / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Tin Soe	09 785736499	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700009	23-May-17	Sate Nyan / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Yar Tint	09 798663340	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700010	23-May-17	Ma Yoe Kone / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Win Mg	09 768021703	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700011	23-May-17	Tha Pyay Thar / GAD Officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Win Shwe	09 780665308	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700012	25-May-17	Kyun Oo / GAD Officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Aung Khin Myint	09 774025506	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700013	25-May-17	Sar Khaa / GAD Officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Mg Myint	09 797099670	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700014	31-May-17	Myingyan / GAD office	Regulatory authorities	NA	Myingyan GAD Officer, Sar Khaa GAD Officer, Jessica, Henry, HMO	NA	5	U Nyi Nyi Aung	09 36117700	Face to Face Group Meeting	NA	Hein Min Oo (CRO)	To explain company policy on employment	To explain company policy on employment	Employment	NA	Both GAD understand the company policy	Completed	NA	HMO
201700015	2-Jun-17	Myingyan / Land Registration Office	Regulatory authorities	NA	Officer, ALO, KMT(EPGE),HMO	NA	4	U Myo Khing	09 5343758	Face to Face Group Meeting	NA	U Aung Lwin Oo (Sembcorp)	For form 105 / 106	For form 105 / 106	Others (Specify)	NA	On Going	On-Going	NA	HMO
201700016	5-Jun-17	Hia Naung Tai / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Nay Soe Oo	09 400475298	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Officer's donation ceremony invitation letter	Officer's donation ceremony invitation letter	Others (Specify)	NA	To deliver the invitation letter to Sembcorp company and staffs	Completed	NA	HMO
201700017	6-Jun-17	Hia Naung Tai / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,KMT(EPGE), Wai Poyo Aung (EPGE), Ye Aung (SDCI), HMO	NA	5	U Nay Soe Oo	09 400475298	Face to Face Group Meeting	NA	Kyaw Min Tun (EPGE)	Warned of Prevention to access to site at easement area by landlord (Daw Khin San, Aye Village)	Warned of Prevention to access to site at easement area by landlord (Daw Khin San, Aye Village)	Land Acquisition	NA	GAD discussed with the landlord on phone.	Completed	NA	HMO
201700018	6-Jun-17	Sar Khaa / GAD Officer's Home	Regulatory authorities	NA	GAD Officer ,HMO	NA	2	U Mg Myint	09 797099670	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	For school data (by ALO)	For school data (by ALO)	Others (Specify)	NA	Got school data	Completed	NA	HMO
201700019	7-Jun-17	Hia Naung Tai / GAD officer's Home	Regulatory authorities	NA	GAD Officer ,KMT(EPGE), HMO	NA	3	U Nay Soe Oo	09 400475298	Face to Face Group Meeting	NA	Hein Min Oo (CRO)	Notice of Prevention to access to site at easement area by landlord (Daw Khin San, Aye Village)	Notice of Prevention to access to site at easement area by landlord (Daw Khin San, Aye Village)	Others (Specify)	NA	GAD discussed with the landlord on phone. (Villager happy to remove the notice board by herself). (The issue arose due to a family dispute and the lady did not receive her share from her siblings.) KMT(EPGE) told to Ye Aung(SDCI) to continue work.	Completed	NA	HMO
201700020	9-Jun-17	Hia Naung Tai / GAD officer's Home	Regulatory authorities	NA	KMT(EPGE), May June, HMO	NA	4	U Nay Soe Oo	09 400475298	OTHERS	NA	Hein Min Oo (CRO)	Donation Ceremonary	Donation Ceremonary	Others (Specify)	NA	Donation Ceremonary	Completed	NA	HMO
201700021	12-Jun-17	Myingyan / GAD office	Regulatory authorities	NA	Clerk, KMT(EPGE),HMO	NA	3	-	-	Face to Face Group Meeting	NA	Kyaw Min Tun (EPGE)	For form 105 / 106	For form 105 / 106	Others (Specify)	NA	On Going	On-Going	NA	HMO
201700022	12-Jun-17	myingyan / Police Station 2	Regulatory authorities	NA	Officer, KMT(EPGE),HMO	NA	3	U Kyaw Oo (09-256034029)	09 256034029	Face to Face Group Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700023	12-Jun-17	Myingyan / City Development Team	Regulatory authorities	NA	Officer, KMT(EPGE),HMO	NA	3	U Tin Myint 09-2221282	09 2221282	Face to Face Group Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700024	12-Jun-17	Myingyan Distric / GAD office	Regulatory authorities	NA	Officer, KMT(EPGE),HMO	NA	3	U Kyaw Win Oo 09-2215544	09 2215544	Face to Face Group Meeting	NA	Hein Min Oo (CRO)	Greeting and introduction	Greeting and introduction	Others (Specify)	NA	To make relationship	Completed	NA	HMO
201700025	12-Jun-17	Myingyan / Land Registration Office	Regulatory authorities	NA	Land Registration Staff, KMT(EPGE),HMO	NA	3	U Naing Oo	-	Face to Face Group Meeting	NA	Hein Min Oo (CRO)	For form 105 / 106	For form 105 / 106	Others (Specify)	NA	On Going	On-Going	NA	HMO
201700026	13-Jun-17	Myingyan / Land Registration Office	Regulatory authorities	NA	Officer, KMT(EPGE),HMO	NA	3	U Myo Khing	09 5343758	Face to Face Group Meeting	NA	Hein Min Oo (CRO)	For form 105 / 106	For form 105 / 106	Others (Specify)	NA	On Going	On-Going	NA	HMO
201700027	13-Jun-17	Steel Mill Workers' Resident	Affected Communities	NA	5 people from 5 residents, Mya Thandar (SDCI), HMO	NA	7	Mentioned in the road impact assessment forms	Mentioned in the road impact assessment forms	Face to Face Group Meeting	NA	Hein Min Oo (CRO)	Road impact assessment for Road A, Steel Mill Workers' resident	Road impact assessment for Road A, Steel Mill Workers' resident	Traffic	NA	Road impact assessment for Road A, Steel Mill Workers' resident	Completed	NA	HMO
201700028	13-Jun-17	Steel Mill Workers' Resident	Affected Communities	NA	1 people from 1 residents, HMO	NA	2	Mentioned in the road impact assessment forms	Mentioned in the road impact assessment forms	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Road impact assessment for Road A, Steel Mill Workers' resident	Road impact assessment for Road A, Steel Mill Workers' resident	Traffic	NA	Road impact assessment for Road A, Steel Mill Workers' resident	Completed	NA	HMO
201700029	14-Jun-17	Steel Mill Workers' Resident	Affected Communities	NA	1 people from 1 residents, HMO	NA	2	Mentioned in the road impact assessment forms	Mentioned in the road impact assessment forms	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Road impact assessment for Road A, Steel Mill Workers' resident	Road impact assessment for Road A, Steel Mill Workers' resident	Traffic	NA	Road impact assessment for Road A, Steel Mill Workers' resident	Completed	NA	HMO
201700030	15-Jun-17	Myingyan / Land Registration Office	Regulatory authorities	NA	Officer, ALO, KMT(EPGE),HMO	NA	4	U Myo Khing	09 5343758	Face to Face Group Meeting	NA	UALO (Sembcorp)	For form 105 / 106	For form 105 / 106	Others (Specify)	NA	On Going	On-Going	NA	HMO
201700031	16-Jun-17	Myingyan / Land Registration Office	Regulatory authorities	NA	Officer, KMT(EPGE),HMO	NA	3	U Myo Khing	09 5343758	Face to Face Group Meeting	NA	Kyaw Min Tun (EPGE)	For form 105 / 106	For form 105 / 106	Others (Specify)	NA	On Going	On-Going	NA	HMO
201700032	21-Jun-17	Sarkhaa Village School	Others	NA	Daw Phyu Phyu Hlaing, HMO	NA	2	Daw Phyu Phyu Hlaing	09 774017382, 09 979446898	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	For School data (for future CSR Activities)	For School data (for future CSR Activities)	CSR	NA	Collected the data	Completed	NA	HMO
201700033	21-Jun-17	Hnan Village School	Others	NA	Head Master U Soe Naing, HMO	NA	2	U Soe Naing	09 33133157	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	For School data (for future CSR Activities)	For School data (for future CSR Activities)	CSR	NA	Collected the data	Completed	NA	HMO
201700034	21-Jun-17	Nyaung Kan Village School	Others	NA	Head Master Daw Nan Wai, GAD, HMO	NA	2	Daw Nan Wai	09 33133094	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	For School data (for future CSR Activities)	For School data (for future CSR Activities)	CSR	NA	Collected the data	Completed	NA	HMO
201700035	21-Jun-17	Aye Village School	Others	NA	Head Master U Aung Kyaw Hein, GAD	NA	2	U Aung Kyaw Hein	09 780872263	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	For School data (for future CSR Activities)	For School data (for future CSR Activities)	CSR	NA	Collected the data	Completed	NA	HMO
201700036	21-Jun-17	Thapayay Thar Village School	Others	NA	Head Master Daw Thwe Thwe Soe, GAD, HMO	NA	2	Daw Thwe Thwe Soe	09 774017382, 09 979446898	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	For School data (for future CSR Activities)	For School data (for future CSR Activities)	CSR	NA	Collected the data	Completed	NA	HMO
201700037	23-Jun-17	Road B (ii), Plant to river	Affected Communities	NA	5 people from 5 residents, Mya Thandar (SDCI), HMO	NA	7	Mentioned in the road impact assessment forms	Mentioned in the road impact assessment forms	Face to Face Group Meeting	NA	Hein Min Oo (CRO)	Road impact assessment for Road B(ii), Plant to river	Road impact assessment for Road B(ii), Plant to river	Traffic	NA	Road impact assessment for Road B(ii), Plant to river	Completed	NA	HMO
201700038	26-Jun-17	Hia Naung Tai / GAD officer's Home	Regulatory authorities	NA	GAD, HMO	NA	2	U Nay Soe Oo	09 400475298	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Fertilizer distribution for Electric Pole, for U Bo Win	Fertilizer distribution for Electric Pole, for U Bo Win	Others (Specify)	NA	Fertilizer distribution for Electric Pole, for U Bo Win	Completed	NA	HMO
201700039	27-Jun-17	Sar Khaa / GAD Officer's Home	Affected Communities	NA	GAD, Daw Gyan Tin, KMT(EPGE), Aung Myo Kyaw(JEM), HMO	NA	5	U Mg Myint	09 797099670	Face to Face Group Meeting	NA	Kyaw Min Tun (EPGE)	Daw GT asking compensation for her land, the cable is crossing above her land. Another issue is JEM team chop her tree.	Daw GT asking compensation for her land, the cable is crossing above her land. Another issue is JEM team chop her tree.	Others (Specify)	NA	Kyaw Min Htun (EPGE) will send the letter explanation to Government (EPGE). She asked ks100,000 for her tree and JEM said they will reply asap.	On-Going	NA	HMO
201700040	29-Jun-17	Hnan, Firm	Affected Communities	NA	U Nay Lin (Villager), HMO	NA	2	U Nay Lin	09 258391156	Face to Face Individual Meeting	NA	Hein Min Oo (CRO)	Than Htun Aung (EPGE) committed to repair villager's firm and expend the lake	Than Htun Aung (EPGE) committed to repair villager's firm and expend the lake	Others (Specify)	NA	We expend the lake and repair villager's firm	Completed	NA	HMO

APPENDIX 6 – UPDATED GRIEVANCE MECHANISM DATABASE (13 JULY 2017)

ID No.	SJ/Complaint No.	Date of Grievance Recorded	Time of Grievance Recorded	Grievance Recorder	Select Occurrence of incident	Explain occurrence of grievance	Complainant details	Name of Complainant	Stakeholder Category	Complainant Tel No.	Address (filled in if applicable)	Preferred Contact Method	Nature of Grievance (i.e. Social, Pollution, Political, Ethnic, Legal, Land, Others)	Description of Grievance	Mode of communication	Date of Grievance Occurred	Date of Acknowledgment	Mode of acknowledgment	Classification of Grievance	Estimation Time for Resolution	Brief Outline of Resolution	Actions proposed	Action Taken	Outcome	Remarks	Status Update	Mode of contact for reply to complainant	Acknowledge by	Date Closed	Third Tier CLOSED DATE of acknowledgment sent to GM	Third Tier CLOSED DATE of update to GM	Third Tier CLOSED DATE of approval data by GM	Third Tier CLOSED DATE of Other Remarks	Category of Grievance
1	2017MMRAM001	20170513	18:00	Hein Min Do	One time incident	Villager worry for water discharge to Awasaddy River and if they can't grow plants at the land after the construction.	Details Provided	-	Others	N.A.	Sate Nyan Village	-	Pollution	Villager worry for water discharge to Awasaddy River and if they can't grow plants at the land after the construction.	Meetings	20170513	-	Meeting	Tier 1	NA	CRO to handle and talk to the person who send the letter to Grievance box	To visit Village Head (GAD) to explain	CRO visited to GAD to find out the person who send the letter to explain him, but GAD can not find out as the letter do not mentioned name of Awasaddy River and if they can't grow plants at the land after the construction.	GAD recorded that Sembcorp tried to explain to whom send the letter to grievance box	N.A.	Closed	Meeting	Hein Min Do	20170523	N.A.	N.A.	N.A.	Others	
2	2017MMRAM002	20170513	18:00	Hein Min Do	One time incident	Villager worry for water discharge to Awasaddy River and if they can't grow plants at the land after the construction.	Details Provided	-	Others	N.A.	Sate Nyan Village	-	Pollution	Villager worry for water discharge to Awasaddy River and if they can't grow plants at the land after the construction.	Meetings	20170513	-	Meeting	Tier 1	NA	CRO to handle and talk to the person who send the letter to Grievance box	To visit Village Head (GAD) to explain	CRO visited to GAD to find out the person who send the letter to explain him, but GAD can not find out as the letter do not mentioned name of Awasaddy River and if they can't grow plants at the land after the construction.	GAD recorded that Sembcorp tried to explain to whom send the letter to grievance box	N.A.	Closed	Meeting	Hein Min Do	20170523	N.A.	N.A.	N.A.	Others	
3	2017MMRAM003	20170607	18:00	Hein Min Do	One time incident	Family Misunderstanding of land issues. Land Compensation by EPGE has been carried out. The old lady who reported the grievance complained on EPGE touching her land, her family members did not communicate with her that the land has been compensated by EPGE and now the land title has been under	Details Provided	Daw Khin San	Affected Communities	N.A.	Aye Village	Face to Face	Land	Notice board displayed "For this land, without any registration, no stop work. If want continue the work, negotiate with Daw Khin San and submit the letter from GAD"	Verbal	20170607	20170607	Meeting	Tier 1	7 working days	EPGE to handle and talk to the old lady to explain clearly. Trip to land register office and Myingyan GAD will be necessary	To visit Land register office and Myingyan GAD and have EPGE to explain	EPGE Kyan Min Hsun and CRO met with Hta Naung Ta GAD. GAD discussed by phone to villager Daw Khin San.	After GAD explain to Daw Khin San, she understand the way to solve their family problem via by Government Land department and removed the notice board at the same day.	N.A.	Closed	Meeting	Hein Min Do	20170607	N.A.	N.A.	N.A.	Others	
4	2017MMRAM004	20170615	18:00	Hein Min Do	One time incident	The letter sender (Daw Guan Tin, Sakhaa Village) want the land compensation as the cable tower 5 to 6 is crossing above her farm. Another issue is the worker (JSM) chopped her tree and she wants compensation for it.	Details Provided	Daw Guan Tin	Affected Communities	N.A.	Sar Khaa Village	Face to Face	Land	The letter sender (Daw Guan Tin, Sakhaa Village) want the land compensation as the cable tower 5 to 6 is crossing above her farm. One of her wild tree has chopped in the	Meetings	20170627	-	Meeting	Tier 1	NA	EPGE need to handle and Sembcorp will not intervene that case. Closed case for Sembcorp	To visit CRO, EPGE, JSM to GAD office to negotiate with the landlady	CRO, Kyan Min Tun (EPGE), Aung Myo Kyaw JSM go down to Sakhaa village head and see Daw Guan Tin (J) on 20170627. EPGE said he will send the letter of this issue to Government to handle by Government only. Sembcorp will only get updates and ensure that EPGE has closed this case in	Villager understand and accept to wait EPGE (Government) reply as this kind of case can be handled by Government only. Sembcorp will only get updates and ensure that EPGE has closed this case in	-	Closed	Meeting	Hein Min Do	20170627	N.A.	N.A.	N.A.	Others	
5	2017MMRAM005	20170616	18:00	Hein Min Do	One time incident	The letter sender (Ko Win Kyang, Phat Taw Village) want to be an employee of Sembcorp	Details Provided	Ko Win Kyang	Affected Communities	09 845217020	Phat Taw Village	By telephone	Others	The letter sender (Ko Win Kyang, Sakhaa Village) applied for security position at Sembcorp and he requested by the the letter to employ him.	Verbal	20170615	-	Verbal	Tier 1	NA	To call Villager and explain our employment procedure	To call Villager and explain our employment procedure	CRO call by phone. Villager provide our staff Tin Mar who from Sakhaa village, but the villager do not pick up the call and switch off. (20170627 not pickup, 20170701 switch off, 20170703 switch off, 20170706 switch off). CRO talked with Village Head via telephone (11/07/2017)	Villager understand and accepted Sembcorp employment procedure. He said he will explain to villager if there anyone want to apply for the job at Sembcorp.	-	Closed	Meeting	Hein Min Do	20170713	N.A.	N.A.	N.A.	Others	
6	2017MMRAM006	20170619	18:00	Hein Min Do	One time incident	The letter sender (Ko Nay Lin, Hnan Village) wants Sembcorp to clean his farm and expand the water pond.	Details Provided	Ko Nay Lin	Affected Communities	09 258391156	Hnan Village	Face to Face	Land	Due to tower construction and erection, his land need to leveling, clearing and water	Meetings	20170619	20170621	Meeting	Tier 1	NA	Sembcorp (SDC) fulfill all the fact he needed: leveling, expanding the water pond and crop	To see the villager and fulfill the things he need if Sembcorp can do it	Sembcorp (SDC) fulfill all the fact he needed: leveling, expanding the water pond and crop.	Villager happy and his land is ready to plant. The water pond is expanded.	N.A.	Closed	Meeting	Hein Min Do	20170630	N.A.	N.A.	N.A.	Others	

APPENDIX 7 – COMMUNITY DEVELOPMENT PLAN TABLE OF PROJECTS

Table 2.4 CDP Plan

Project name	Objective	Existing initiatives	Timing/ Schedule	Responsibility	Budget	Intended outcome	Indicators
Educational support (One-off & Required Maintenance for long term)	To contribute to the repair of infrastructure at Educational Facilities	Target to complete by end of 2017 December Help to repair at least 5 identified rundown schools in the 13 identified villages	To be implemented after identification of the specific schools in the 13 villages. Prioritise schools in Gyoke Pin & Tha Pyay Thar villages especially	Development Manager & Community Relations Officer	Budget to limit to 800 USD for each identified school. Actual budget will be updated after budget assessment is completed	Humanitarian Aid in providing a helping hand to our neighbouring communities in times of need	Changes in enrollment in schools; improvements in educational infrastructure
Improve Community Infrastructure (One-off & Required Maintenance for long term)	To contribute to the repair of Community Town Halls (Based on Needs Basis)	Target to complete by end of 2018 December To provide assistance to repair at least 2 identified community town halls in the identified villages	To be implemented after identification of the specific community town halls Prioritise community town halls in Gyoke Pin, Nyaung Kan, Hnan, Sa Khar, Hpat Taw and Thein Ywa villages	Development Manager & Community Relations Officer	Budget to limit to 600 USD for each identified Town halls. Actual budget will be updated after budget assessment is completed	Improved community infrastructure; increase community bonding	Increase in more community gatherings and passing of important announcements; Improvement of community bonding
Enhance Access to Ground Water (One-off & Required Maintenance for long term)	To contribute to the repair and the provision of technical support in order to improve access to clean ground water	Target to complete by end of 2018 December Help to repair identified at least 2 worn out tube wells, hand pumps and water storage equipment Deeper water wells can be drilled if identified village has severe lack of access to clean ground water	To be implemented after identification of the worn out or defaulted tube wells, hand pumps and water equipment Look into water resources in Tha Pyay Thar and Thein Ywa villages, as these villages lack of water resources	Development Manager & Community Relations Officer	Budget to limit to 200 USD for each identified school. Actual budget will be updated after budget assessment is completed	Improved access to clean ground water Improved health care issues	Changes in accessibility to clean ground water; Reduction in diseases and improvement in general health
Flood Relief (On an Ad-hoc needed basis assuming is an annual affair based on past statistics of flooding)	To provide emergency aid & food relief Expected to be a Frequent Flooding disaster aid programme	Have already provided 2 flood reliefs to date 1. 17 Aug to 21 Aug 2015 2. 12 Aug 2016 Both flood relief Help to provide emergency aid and flood relief sponsored by the Company	1. CSR flood relief is carried out to handout relief emergency packs. 2. CSR Relief Effort is carried out on 12 August after receiving the official letter for the request of flood relief from the Myingyan GAD/ Villages Handover Ceremony is observed to handover the goods to the villages. Village heads, EPGE engineer and Myingyan GAD.	Development Manager Site manager, HSE team, EPC contractors will help out during the event	1. 10,000USD 2. 3000USD Budget varies according to the severity of the Flood.	Humanitarian Aid in providing a helping hand to our neighbouring communities in times of need	Flood Relief (On an Ad-hoc needed basis)

APPENDIX 8 – SAMPLE WORKER’S PAY VOUCHER

BEDOK CONSTRUCTION & ENGINEERING CO., LTD.




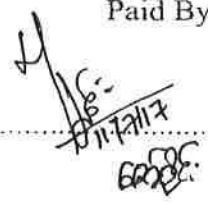
DEBIT VOUCHER

Name of Payee : **ဦးချစ်စိန်မာရီ**
 Account Code :
 Account Head :

Voucher No. **P- 4323**
 Cheque No.
 Date. **၁၁-၇-၂၀၁၇**

Particulars	Amount in	
	Kyat	USD
Switch Yard ဝှဲ Gutter Clearing, Chamber Grinding Work, Gravel Levelling Work ခုတ် Skill Labour များရှင်းပေးခြင်း	၁၇၇,၀၀၀/-	
Total	၁၇၇,၀၀၀/-	

Amount in words Kyat / USD **ကျပ်တစ်သိန်း ချစ်စိန်မာရီ ချစ်စိန်မာရီ**

Authorized By  Checked By  Received By  Paid By 

ဦးနေနန်းကျော်ဇော်အဖွဲ့

Date 11 / 7 / 2011

စဉ်	အမည်	အကြောင်းအရာ	Day	နှုန်း	မှတ်ချက်
1	ဦးနေနန်းကျော်ဇော်	Switch Yard	1	17000	
2	ဦးမောင်အေး	gutter clearing , chamber	1	7500	
3	စည်သူဝင်း	grinding work , gravel	1	7500	
4	ချစ်မင်း	levelling work	1	10000	
5	အောင်အောင်		1	7500	
6	အောင်ဝင်း		1	7500	
7	သန့်ဇော်ဝင်း	Suyit	1	7500	
8	ချစ်ဆန်းမောင်	Bu Yin Hrit	1	9000	
9	မင်းမင်း	J. E	1	9000	
10	ဝေပြုံးအောင်		1	7500	
11	ဝေလှကျော်		1	9000	
12	ဝိုင်းချစ်		1	8000	
13	တင်ရွှေ		1	8000	
14	ကျော်မင်းနိုင်		1	8000	
15	ကျော်နိုင်		1	8000	
16	မင်းဦး		1	7500	
17	လေးမြင့်		1	7500	
18	မျိုးဇော်		1	7500	
19	မျိုးဇော်ဦး		1	7500	
20	မင်းချစ်အောင်		1	7500	
21	ကိုပြည့်		1	7500	
22	ကိုဖြိုး		1	7500	
Total labour Charges Amount				၁၇၇,၀၀၀/-	

Site Eite Engineer *Naing Lin Maung*

Hyfa
ဦးနေနန်းကျော်ဇော်
လုပ်ငန်းလုပ်ကိုင်သူ

APPENDIX 9 – PHOTOS BEFORE AND AFTER TEMPORARY RESETTLEMENT OF SQUATTERS

Three Squatters

Before

&

After



1.(U San Min Khaing)

Three Squatters

Before

&

After



2.Daw Than Than Aye
(Daw Khin Tote)

Three Squatters

Before



&

After



3. U Zaw Lin (Ma Cho)

